



ora dental

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All the best in 2016!

We would like to keep all our patients at Ora Dental in the loop with our clinic. We have implemented some new technology and offer additional services to take better care of our patients. Our patients can be assured that we strive to always improve.

We know it has been tough for Albertans due to the economy. However, the importance of oral health remains the same and we take that seriously. So, we keep dental care affordable at our office without compromising quality. We will not be raising our fees for 2016 as most offices might.

There are some new faces at our clinic but our office dynamic and atmosphere have only got better. Our team is dedicated to taking care of you. We give sincere and honest treatment in a relaxing atmosphere. We try our best to make your dental visit as convenient and comfortable as possible.

Most of our patients have met **Dr. Chun** and **Juliet**. However, we have three members we would like you to get to know better:

Kayla is our registered Dental Assistant. She takes care of the clinical end of things. Kayla assists Dr. Chun to make sure treatment procedures run smoothly and that patients

are comfortable in the chair. You may even get a follow up call from her to make sure you are doing well. Kayla also ensures the infection control of the clinic with meticulous detail. She is quite knowledgeable in the field so don't be afraid to ask her questions about procedures such as whitening or Invisalign.

Stephanie is part of our dental hygiene team alongside Juliet. She ensures our patients are educated about their oral health and helps maintain your clean, healthy smile. Stephanie will utilize new advances in dental hygiene in addition to our ultrasonic scalers for a comfortable and thorough dental cleaning. Our patients will appreciate her gentle touch and positive personality.

Chelsea is our dental administrator and is the newest member of our team. She is usually the first one to greet you over the phone and in person. Chelsea does an excellent job taking care of the front end of our office. She will be the one to help you schedule an appointment, keep you on track with your hygiene recare program, and help you with your dental insurance. Chelsea is friendly and sensitive who is always trying to make your visit as convenient as possible.

Ora Dental newsletter

JANUARY 2016



From left to right: Dr. Johnny Chun, Chelsea, Kayla, Juliet, and Stephanie.



Did you know?

We have **free parking** for our patients. Look for our signs in the *monthly parking lot*. Our parking stalls face the Hillhurst School on 8th Avenue, easy to find under a large tree.

New Hours

We have some new hours to better accommodate our patients. We are still open Mondays, Wednesday, and Thursdays from 8:30am-4:30pm; in addition, we are now open *later on Tuesdays* from 10am-6pm, and open 2 Fridays per month.

Insurance Direct Billing

We normally take payment for our treatment and services on the same day delivered; however, should you need, we can provide *direct billing* to your insurance to help make things easier for you. Ask about our direct billing program.

New Patient Referral Program

We love our patients and we hope to help more great patients like you! We are *accepting new patients* and welcome referrals of family and friends. As appreciation we will treat you to some Timmy's – a Tim Card for every new patient referral. Ask for details.

We love kids!

Dr.Chun loves seeing kids! He has his own 4 year old son so can better relate to his pediatric patients (he watched all the cartoons with his son). We try our best to make our little patients comfortable and happy. Oral health is a life-long commitment and it is important that we help our young generation realize this importance. We believe that prevention is the key to oral health.

Digital X-rays and Intraoral Cameras

We want to keep up with new technology in dentistry to provide better care for our patients. That's why we have digital x-rays to not only limit chemicals and film processing, but also reduce radiation. *Digital x-rays* have almost 50% less radiation than traditional film x-rays. We also have *intraoral cameras* so that our patients can see on the computer screen details of their teeth and gums – we like to get our patients involved with their oral health and know what's going on in their mouths.

Invisalign

Are your teeth crooked, crowded or maybe you have large spaces between your teeth? Thought about braces but don't like the idea of metal wires and brackets? We offer Invisalign. We can straighten teeth with virtually invisible and removable aligners. With Invisalign it is easier to keep your teeth clean during treatment and more comfortable than traditional braces. Ask about a *free consultation* to see if you are a candidate for Invisalign at our office.

Teeth Whitening

Many of our patients may not be aware that we offer teeth whitening. Teeth whitening is a safe procedure under the supervision of the Ora Dental team. You can rejuvenate and brighten your teeth, trimming years off your smile. We offer both Iveri in-office and take-home whitening procedures. Also, ask more about our *whitening program* where we will provide you with *free* touch-up whitening syringes for your custom whitening trays.

Implant Dentistry

Dr.Chun has been taking intense courses at the prestigious Misch International Implant Institute for additional training in Implant Dentistry. If you are missing a tooth or teeth, implants can be a very good option to replace missing teeth and restore the space. There are alternatives such as fixed bridges and removable dentures; however, implants are quickly becoming the standard of care. We can preserve bone and not have to harm neighbouring teeth. It's the closest thing to a real tooth! We hope to start offering Implant placement and restoration at our office in 2016 – but we can start planning now. Ask about a consultation.



Invisalign

Invisalign is clear solution to straighten your teeth without brackets and wires. Invisalign can be a conservative treatment option to correct malaligned teeth, whether you have crowding or spacing. You may even have Orthodontic dental coverage on your insurance plan.



Teeth Whitening

We do teeth whitening and have several options to help you brighten and rejuvenate your smile. Ask us about the difference between take-home whitening and in-office whitening. We also have a whitening program in conjunction with your hygiene recare program.



Implant Dentistry

Dr. Chun has been taking courses during his time away from the clinic for Implant Dentistry. He will be offering implants right here at our office to help replace and restore missing teeth.